



Making complex healthcare transformation easier to execute.

Complex Challenges.
Practical Solutions.
Healthier Futures.

COMPANY OVERVIEW

Inforno HealthTech LLC is a Washington, D.C.-based, founder-led healthcare strategy and technology transformation firm. We provide advisory and implementation support to healthcare organizations, public-sector organizations, federal contractors, and technology organizations facing complex strategic, operational, workforce, and technology challenges.

OUR PURPOSE

Inforno removes complexity from healthcare by connecting strategy, people, operations, governance, and technology to make transformation easier to implement.

OUR APPROACH

We connect people, programs, processes, governance, and technology so transformation is not only designed - it can actually be implemented.

CORE CAPABILITIES



Healthcare Strategy & Transformation

Strategic assessments, operating models, implementation roadmaps, governance, stakeholder alignment, and performance improvement.



Federal Health Programs & Implementation

Program design, policy-to-operations implementation, managed care, healthcare access, health-center programs, stakeholder coordination, and operational readiness.



Enterprise Health IT & EHR Transformation

EHR modernization, systems integration, interoperability, workflow automation, responsible AI readiness, implementation governance, technology adoption, and digital transformation.



Cybersecurity, Privacy & Technology Risk

Security-authorization readiness, privacy and technology-risk governance, secure architecture, continuous monitoring, cybersecurity strategy, and operational resilience.



Program, Project & Acquisition Management

Program and portfolio governance, requirements development, acquisition planning, technical evaluation, vendor oversight, contract governance, risk management, and execution support.



Healthcare Operations & Workforce Strategy

Operational assessments, process improvement, workforce planning, organizational design, onboarding, training, SOP development, change management, stakeholder engagement, and performance measurement.

WHY INFORNO

- Healthcare executive and enterprise technology leadership in one founder-led firm
- Experience across federal health, managed care, regulated healthcare operations, and enterprise Health IT
- Strategy connected to implementation, workforce, governance, cybersecurity, acquisition, and technology
- Founder-led delivery with direct senior-level involvement
- Flexible support for consulting engagements, teaming, subcontracting, advisory relationships, and implementation partnerships
- Disciplined, practical execution focused on reducing complexity and improving implementation

LEADERSHIP & REPRESENTATIVE FOUNDER EXPERIENCE

Michelle R. Dawson, MHSA, BSPH Co-Founder & Chief Executive Officer

Healthcare executive with three decades of experience across healthcare administration, managed care, Medicaid and CHIP, federal health programs, health-center oversight, operations, workforce strategy, stakeholder engagement, and complex program implementation. Leads Inforno's healthcare strategy, operational transformation, workforce strategy, and implementation.

\$586M

healthcare
portfolio

190

federally funded
health centers

700+

healthcare/
public-health
professionals

Jamiel Dawson, M.S., PMP Co-Founder & Chief Technology Officer

Enterprise technology and Health IT executive with 30 years of experience spanning enterprise technology, Health IT, EHR modernization, systems integration, cybersecurity, digital transformation, federal acquisition, vendor and contract governance, workflow automation, and responsible AI strategy. Leads Inforno's technology strategy, secure modernization, and technical execution.

\$60M+

Health IT
portfolio

18+

healthcare
facilities

1,600+

Health IT users

Selected scale indicators from Michelle and Jamiel's professional experience before Inforno HealthTech. They show the size and complexity of healthcare programs, organizations, and technology environments the founders have led; they are not Inforno HealthTech corporate past performance.

COMPANY INFORMATION

Legal Name: Inforno HealthTech LLC
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PARTNER WITH INFORNO

Inforno partners with healthcare organizations, public-sector organizations, prime contractors, technology companies, and strategic partners to align healthcare strategy, operations, workforce, governance, and technology for execution.

Direct consulting • Teaming • Subcontracting • Strategic partnerships • Implementation support